

Vadiraj Prahalad

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**Objective**

To serve the organization as an efficient DevOps Professional which will enable to contribute the acquired technical skills & enhance further technical abilities which can result in continuous learning that simulate professional and personal growth.

**Professional Overview**

* Operating Systems: Unix, Linux, IBM AIX
* Software Languages: Unix Shell Scripting, Core Java
* Version Control Tool: GIT
* Continuous Integration Tools: Jenkins
* Deployment Tool: Chef & Ansible
* Container Management: Docker, Vagrant
* RDBMS: IBM DB2,
* Networking Tool: TCP/IP, SCP, SSH, Putty, Secure CRT, WinSCP
* Cloud: Basics of AWS EC2
* Monitoring Tool: Nagios & Zabbix
* Web Server: Apache HTTP Server, Nginx, HAProxy
* Other Tools & Technologies: NFS, DNS, User & Group Management

**Accreditations**

* **Edureka Certified** DevOps Professional
* **IBM Certified** Internal ITIL v3 Certified

**Work Experience**

**Company: IBM India Pvt Ltd**

**Client: IGA SalesConnect CRM**

**Duration: November 2014 – Till date**

**Designation: Senior Operational Professional**

**Responsibilities:**

* To implement continuous integration for the CRM application named as SalesConnect
* To work on the deployment of UNIX shell scripts for the deployment of EARs on the web application server
* Use Jenkins integrations & Deployment of code across various environments using Ansible
* Author Ansible playbooks to maintain configurations across nodes.
* Provision Docker Containers for Developers & Tester to mimic Production box for developing & testing new features, service & enhancements
* Monitor multi-tier environments using Nagios.
* To perform software configuration management of the developed code.
* To maintain wiki pages in confluence about the on-going tasks.
* Collaborate with developers and architects to refine build, test, and release practices across the organization
* Implement Knowledge of Agile process & setting up of full-fledged DevOps culture for legacy distributed model
* Working knowledge on IBM UrbanCode Deployment
* Part of my profile was also modified to provide mentorship and floor support for new team members.

**Company: IBM India Pvt Lt**

**Client: Michelin Tires**

**Duration: Jan 2014 – Nov 2014**

**Designation:**  **DevOps Engineer**

**Responsibilities:**

* Working as DevOps Engineer to support French based client
* Use Jenkins integrations & Deployment of code across various environments using Chef
* Write Cookbooks to maintain configurations according to client requirements.
* Provision Vagrant systems for Developers & Tester to mimic Production box for testing new features.
* Monitor multi-tier environments using Nagios.
* Change management for any changes for the given service from stable service point of view
* Proactively improve the quality of systems and service, and increase business value.
* Installation and configuration of Linux Boxes - Ubuntu/Debian, Redhat
* Installation of package in Linux system using yum, rpm, apt-get and deb package.
* Installation of patches/fixes and updating Maintenance Levels.
* Scheduling and Automatic recurring execution using crontab and at jobs.

**Company: IBM India Pvt Ltd**

**Client: IGA Siebel CRM**

**Duration: Dec 2009 – Dec 2013**

**Designation: Operational Professional**

**Responsibilities:**

* Worked as Production Support Engineer for Siebel CRM Applications
* Maintain system availability and supplementary services within SLA
* To support the migration of data from existing Siebel CRM environment to IBM's proprietary CRM product (SALES CONNECT) environment.
* Involved to perform code changes in the Test and Production environment as well as in performing daily and weekly maintenance task as directed by Onsite IBM Team.
* Developed health check shell scripts like health check monitoring script to check DB connectivity from all application servers to the database server, apache services check for all application servers, filesystem check,unsuccessful login check to a particular super user etc.
* Involved in DB2 database administration task as well as DB maintenance activities.
* Responsible for day-to-day systems maintenance, such as installing patches and fixes, space monitoring, file systems maintenance, performance monitoring, and tuning.
* Involved in deployment of code into QA and Production environment.
* Involved in solving the incidents by taking proper action based on their priorities. Handling escalations and provide technical assistance for the analysts

**Company: Hewlett Packard GlobalSoft**

**Client: Unilever**

**Duration: Jan 2009 – Dec 2009**

**Designation: Technical Solutions Rep**

**Responsibilities**

* Worked in Service Request Team, and was responsible for managing & provisioning access to various UNIX & Windows Applications & Utilities across multiple Platforms for Client.
* Was involved in managing & creation of new User Accounts, Setting-up of various User configurations ( File & Print Server, Network Drive configuration, Lotus Notes & etc )
* Was involved in Remote Software installation process via Active Directory.
* Troubleshooting issues related to hardware (Microsoft Outlook 2007, Desktops, Laptops, Printers and Blackberry), through Email.
* Hands on experience on support tools like Remedy, Peregrine, CITRIX, Lotus Notes

**Educational Qualifications**

* **Bachelor of Engineering** - Computer Science & Engineering (2005–08), VTU, Belgaum

**Extra-Curricular Activities:**

* Participated in IBM Admin Cricket Tournament.
* Listening to music
* Playing Cricket, Carom, Badminton & Cooking

**Personal Details**

* Name: Vadiraj B Prahalad
* Address: No. 260/1 1st C Main West Of Chord Road,

Mahalakshmipuram, 2nd Stage

Bangalore - 560086

* Date of Birth: October 27, 1986
* Languages: English, Kannada, Hindi
* Marital Status: Married.
* Passport number: H9525223
* Passport Expire Date: 28-01-2020